

Corrigendum-1

1. SCOPE OF WORK: -

- The Anti-Virus Solution must be provided with 1 years of warranty.
- Supply installation configuration and implementation of total security Solution complying with the technical specifications along with associated software licenses and necessary documents/manuals on site. The costs related to these will be a part of the bid amount and no additional payment will be done by BEML for the same.
- Successful bidder should implement centralized antivirus solution, join each & every nodes (desktop / laptops) in BEML's existing Active Directory Solution, in such a way that all the PCs under Active Directory System are equipped with Antivirus solution. (Business & Internet Network). The Antivirus solution should also include systems which are not covered under Active Directory.
- Successful Bidder is fully responsible for one-time uninstallation of existing antivirus in servers, Desktops/laptops, installation of the new antivirus solution, uninstallation / reinstallation, configuration, maintenance & troubleshooting of Antivirus console & centralized update.
- Further, some servers/endpoints are directly connected to the internet, where the antivirus solution should be implemented in such a way that the servers/endpoints should get update automatically from internet on regular basis.
- The solution would be managed centrally using a web-based console that allows system monitoring, software updates, client configuration, and event reporting. The central site administrator should have the ability to manage the software at all levels of the network and have the ability to remotely deploy product updates and modifications to all users. The solution should support plug-in modules designed to add new security features without having to redeploy the entire solution, thereby reducing effort and time needed to deploy new security capabilities to clients and servers across the network. It should be possible to install all features (antivirus, anti-spyware, Enterprise Client Firewall and damage clean-up) at the same time via client deployment methods and to manage centrally via the web-based management console.
- Security being prime concern, the proposed Solution should not breach the security of any other installation of BEML in any way.
- Any corruption in the proposed antivirus software or media shall be rectified by the successful bidder during the full period of the contract at no extra cost to BEML.
- The Security Solution supplied must be seamlessly integrated with the existing network of BEML.
- Initial scanning and cleaning of all PCs/Laptops/Servers etc., to be done before installing antivirus Solution with no formatting of devices. Dynamic application containment checking of application for virus.
- By the end of every quarter, Bidder has to submit security audit report of all IT peripherals of BEML where the antivirus solution is installed.
- Remote Support 24X7 for any call reported and Solution to be provided within 1 hour of reporting.
- Escalation matrix for resolving issues with timelines for
 - Remote desktop support issues within 1 hour of reporting.
 - Deployment of personnel within two hours after failure of remote support.
- Bidder shall apply all software updates / version upgrades released by the respective OEMs during the contract period.
- Successful bidder to install only latest version & successfully tested antivirus software.

- Training should be provided to max 5 BEML IT officials regarding the usage of the Software within 30 days of completion of implementation of the product.
- The successful bidder should identify one Service Engineer located at Bengaluru who will assist BEML with technical product issues.
- Both the bidder and OEM will be totally responsible for the maintenance, configuration and fault free operations of supplied Solution(licenses) and its maintenance during the contract period.

Bidders Eligibility Criteria(Page No 2)

For:

Sl. No	Criteria	Compliance (YES/NO)	Proof to be submitted
4	The OEM Solution offered by the vendor should have been deployed at minimum 4 locations for minimum 500 endpoints each since Jan 2019.		Documentary proof should be provided in support of installation base like order copy/contract copy/certificate from customer

Read:

Sl. No	Criteria	Compliance (YES/NO)	Proof to be submitted
4	The OEM Solution offered by the vendor should have been deployed at minimum 2 customers for minimum 500 endpoints each with 2 different POs OR 1 customer with 1000 endpoints in one or multiple locations in a single PO since Jan 2018.		Documentary proof should be provided in support of installation base like order copy/contract copy/certificate from customer

Technical Specifications(Page No 4)

Terms & Conditions(Page No: 12)

16. To be installed at all Endpoints & Servers within 30 days from the date of PO.
17. The Successful Vendor has to undergo an SLA agreement with BEML ltd before the commencement of the installation as per BEML format.

Sl. No	For	Read
7	The proposed solution should offer capabilities to submit suspicious payloads to sandbox, automatically or without user intervention, aggressively scan infected endpoints to detect Advanced persistent Threats and remove tenacious malware	The proposed solution should offer capabilities to submit suspicious payloads to sandbox located on premises, automatically or without user intervention, aggressively scan infected endpoints to detect Advanced persistent Threats and remove tenacious malware.

11	Shall be able to block against known & unknown vulnerabilities not just exploits	The proposed solution on detecting known & unknown vulnerabilities (Virus, Malware), should be able to clean the system, and or delete the infected file automatically or if not possible to delete, then it should block & quarantine the file w/o transmitting to other systems in the network.
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BIDDERS ELIGIBILITY CRITERIA:

7	The Vendor shall not quote for the products, whose end of sale/ End of support has been declared by the OEM and the certificate assuring the same has to be submitted with product having minimum support life 3 years from date of purchase		Vendor to provide the following documents: 1) Certificate from the OEM assuring that the proposed Solution has not reach end-of-life and end-of-support. 2) Authorization letter of the OEM stating the product has the most recent/stable version of the operating system that is to be installed at the site. 3) Authorization letter of the manufacturer stating the product has the most recent/stable hardware device that is to be installed at the site for all the Solution.
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Commercial Bid Format: Bidders shall quote all-inclusive prices (i.e. price inclusive of all taxes, duties etc. and all other expenses) for delivery and installation per item. This price shall be inputted by bidders directly in e-Procurement portal.

Commercial Format					
Sl No	Item	Quantity (Q)	Unit Rate (A)	Applicable GST (B)	Total Cost (Inclusive of all taxes) C= (A*Q)+B
1	End Point Security Solution with Software license for 1700 users (Supply, Installation, Integration, and Support for 1 year)	1750 Nos.			
2	Server Security Solution with Software license for 50 users (Supply, Installation, Integration, and Support for 1 year)	50 No.			
Total Cost					

The L1 bidder will be arrived based on the Total Cost(item No 1+item No 2).

All other Terms & conditions not specified in the corrigendum as per the Tender remains unchanged.